

# How to make a complaint



You can make a complaint about Church ministries and services.



Complaints mean you are not happy about something.



We want to make our ministries and services better and safer for everyone.



We can work with you to fix problems.

## Contact Us



### **STOPline**

Ph: 1300 304 550

Em: [AOB@stopline.com.au](mailto:AOB@stopline.com.au)

Web: [bnecatholic.stoplينereport.com](http://bnecatholic.stoplينereport.com)



### **Safeguarding Service**

Ph: 07 3324 3752

Em: [safeguarding@bne.catholic.net.au](mailto:safeguarding@bne.catholic.net.au)