



ARCHDIOCESE OF BRISBANE

# How to make a complaint ...

## Get support

Find someone that you trust and who will support you. Maybe mum or dad, a friend or a teacher.

1



## Share

Tell your support person about your concerns or problem. Adults should always listen and help you.

2



## Make the complaint

Complaints can be made in person, by phone, in writing or online. Ask your support person to help if needed.

3



### It's OK to tell.

#### STOPline Service

Ph: 1300 304 550  
Em: [AOB@stopline.com.au](mailto:AOB@stopline.com.au)  
Web: [bneatholic.stoplinereport.com](http://bneatholic.stoplinereport.com)

#### Safeguarding Service

Ph: 3324 3752  
Em: [safeguarding@bne.catholic.net.au](mailto:safeguarding@bne.catholic.net.au)



kidshelpline  
Anytime | Any Reason

1800 55 1800

[kidshelpline.com.au](http://kidshelpline.com.au)